

SAFETY AND SECURITY - EMERGENCY SERVICES - FIRE								
	SERVICES RENDERED	UNIT	REMARKS					
				2015/16 Recalculated excl. VAT	2015/16 R incl. VAT	VAT Yes/No	2016/17 Recalculated excl. VAT	2016/17 R incl. VAT
	OPERATIONAL ACTIVITIES :							
	Emergency incidents are categorised into five groups in accordance with the degree of risk :							
	Incident Group 1 :		Low risk category - risk of the incident spreading is slight.					
	Incidents for which no charge is levied.		Moderate risk category - risk of the incident spreading is greater than that of the low risk category but less than that of the high risk category					
	- Rescues which do not include incidents in incident groups 2-5		High risk category - risk of the incident spreading is high.					
	- Basic EMS incidents							
	- Calls of a purely humanitarian nature		The Chief Fire Officer or his authorised representative					
	- Informal dwellings		shall assess each incident and assign an appropriate					
	- Light motor vehicles (up to 3500kg)		Incident group for the purpose of assessing the amount					
	- Residential dwellings of not more than 3 stories, inclusive of vegetation fires on the properties.		payable. Where a grievance is received from a person so assessed, the grievance shall be dealt with in accordance with section 10(3), 10(4) and 10(5) of the Fire Brigade Services Act, 1987 (Act 99 of 1987)					
	Incident Group 2 :							
	Charges for this group are based on the basic tariff							
	- Vegetation							
	- Refuse (excludes re-usable scrap materials)							
	- Light Commercial Vehicles							
	- Any other incident of a low risk category.							
	Incident Group 3 :							
	Charges for this group are based on the basic tariff.							
	- Structural storage, process or vehicle incidents of a moderate risk category.							
	Incident Group 4 :							
	Charges for this group are based on the basic tariff.							

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	- Structural storage, process or vehicle incidents of a high risk category.							
	Incident Group 5 :							
	Charges for this group are based on the basic tariff.							
	- Ships (excluding a boat which is propelled by oars, sail or outboard motor and which is not fitted with an onboard motor)							
	- Aircraft							
1.1	VEHICLES AND PERSONNEL							
1.1.1	Each major/medium pump or aerial appliance							
	Incident Group 1	per fifteen min or part thereof		No charge	No charge		No charge	No charge
	Incident Group 2	per fifteen min or part thereof		345.00	393.30	y	365.00	416.10
	Incident Group 3	per fifteen min or part thereof		1,037.02	1,182.20	y	1,097.98	1,251.70
	Incident Group 4	per fifteen min or part thereof		1,725.96	1,967.60	y	1,827.98	2,083.90
	Incident Group 5	per fifteen min or part thereof		2,082.46	2,374.00	y	2,205.00	2,513.70
1.1.2	Each heavy water tanker, breathing apparatus vehicle, foam tanker, mobile control unit, heavy rescue unit or hose laying vehicle							
	Incident Group 1	per fifteen min or part thereof		No charge	No charge		No charge	No charge
	Incident Group 2	per fifteen min or part thereof		229.04	261.10	y	242.98	277.00
	Incident Group 3	per fifteen min or part thereof		689.04	785.50	y	730.00	832.20
	Incident Group 4	per fifteen min or part thereof		1,152.98	1,314.40	y	1,220.96	1,391.90
	Incident Group 5	per fifteen min or part thereof		1,379.04	1,572.10	y	1,460.00	1,664.40

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1.1.3	Each light pump, light rescue vehicle, light water tanker, service truck or trailer exceeding 750kg gross vehicle mass							
	Incident Group 1	per fifteen min or part thereof		No charge	No charge		No charge	No charge
	Incident Group 2	per fifteen min or part thereof		167.98	191.50	y	177.98	202.90
	Incident Group 3	per fifteen min or part thereof		515.96	588.20	y	545.96	622.40
	Incident Group 4	per fifteen min or part thereof		862.02	982.70	y	912.98	1,040.80
	Incident Group 5	per fifteen min or part thereof		1,037.02	1,182.20	y	1,097.98	1,251.70
1.1.4	Each trailer pump, portable pump, small powered boat, motor car or light vehicle or trailer not exceeding 750 kg gross vehicle mass							
	Incident Group 1	per fifteen min or part thereof		No charge	No charge		No charge	No charge
	Incident Group 2	per fifteen min or part thereof		55.00	62.70	y	57.98	66.10
	Incident Group 3	per fifteen min or part thereof		167.98	191.50	y	177.98	202.90
	Incident Group 4	per fifteen min or part thereof		285.96	326.00	y	302.98	345.40
	Incident Group 5	per fifteen min or part thereof		342.98	391.00	y	362.98	413.80
	All the above charges are inclusive of turnout charge, operating time and crew. Times shall be calculated from time of arrival until time of departure from an incident.							
1.2	ADDITIONAL PERSONNEL							
1.2.1	Person who are utilised as casualties							
	Incident Group 1	per fifteen min or part thereof		No charge	No charge		No charge	No charge
	Incident Group 2	per fifteen min or part thereof		32.02	36.50	y	34.04	38.80

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	Incident Group 3	per fifteen min or part thereof		32.02	36.50	y	34.04	38.80
	Incident Group 4	per fifteen min or part thereof		32.02	36.50	y	34.04	38.80
	Incident Group 5	per fifteen min or part thereof		32.02	36.50	y	34.04	38.80
1.2.2	Fire officers not included in 1.1.1 to 1.1.4 above							
	Incident Group 1	per fifteen min or part thereof		No charge	No charge		No charge	No charge
	Incident Group 2	per fifteen min or part thereof		55.00	62.70	y	57.98	66.10
	Incident Group 3	per fifteen min or part thereof		115.00	131.10	y	122.02	139.10
	Incident Group 4	per fifteen min or part thereof		167.98	191.50	y	177.98	202.90
	Incident Group 5	per fifteen min or part thereof		229.04	261.10	y	242.98	277.00
1.2.3	Fire-fighters not included in 1.1.1 to 1.1.4 above							
	Incident Group 1	per fifteen min or part thereof		No charge	No charge		No charge	No charge
	Incident Group 2	per fifteen min or part thereof		44.04	50.20	y	47.02	53.60
	Incident Group 3	per fifteen min or part thereof		90.00	102.60	y	95.00	108.30
	Incident Group 4	per fifteen min or part thereof		134.04	152.80	y	142.02	161.90
	Incident Group 5	per fifteen min or part thereof		182.98	208.60	y	194.04	221.20
1.2.4	Casual fire-fighters where section 8(2) of the Fire Brigade Services 1987 (Act 99 of 1987) is invoked	per hour or part thereof which shall also be the rate at which Council remunerate casual fire-fighters		90.00	102.60	y	95.00	108.30

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1.3	MATERIALS AND CONSUMABLES							
1.3.1	All replacements of materials and consumables		Materials and consumables may be charged for in addition to the tariff contained in 1.1.1 to 1.2.4	cost plus 30%	cost plus 30%	y	cost plus 30%	cost plus 30%
1.4	EXTERNAL SERVICES							
1.4.1	External services employed to assist with an incident and for which the municipality is liable for the costs		External services include persons, vehicles, plant, water borne vessels, aircraft, materials, consumables and all associated costs	cost plus 5%	cost plus 5%	y	cost plus 5%	cost plus 5%
1.5	WATER USAGE CHARGE AND FILLING OF TANKS							
1.5.1	Quantity of water used for operational purposes	per kl or part thereof		as per water tariff	as per water tariff	y	as per water tariff	as per water tariff
1.5.2	Filling of tanks for fire safety and other purposes (calculated from time of initial arrival to time of final departure from location of tank)	per 15 minutes	Tariff plus cost of water	227.98	259.90	y	240.96	274.70
1.6	MUTUAL AID							
1.6.1	Despatch of resources			as per the applicable tariffs contained in sections 1.1 and 1.2 multiplied by 2	as per the applicable tariffs contained in sections 1.1 and 1.2 multiplied by 2	y	as per the applicable tariffs contained in sections 1.1 and 1.2 multiplied by 2	as per the applicable tariffs contained in sections 1.1 and 1.2 multiplied by 2
1.6.2	Materials and Consumables			as per section 1.3	as per section 1.3	y	as per section 1.3	as per section 1.3
1.6.3	External Services			as per section 1.4	as per section 1.4	y	as per section 1.4	as per section 1.4
	For Mutual Aid time shall be calculated from the time of departure from the home fire station until return to the home fire station.							

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2.	FIRE SAFETY CHARGES							
2.1	Approval of LPGas installations at private residential houses inclusive of plan scrutiny, one site inspection, one pressure test inspection and the flammable certification of the premises	per application	The cost of issuing a flammable certificate is included in the tariff for 2.1. and 2.2.	400.96	457.10	y	425.00	484.50
2.2	Approval of LPGas installations at premises other than those referred to in 2.1 above, underground tank or aboveground tank applications inclusive of plan scrutiny, one site inspection, one pressure test inspection and the flammable certification of the premises	per application	Should the inspector have to return to site after the inspections listed in 2.1 and 2.2 then the Fire Safety re-inspection fee must be charged e.g. the installation fails the pressure test and requires another visit. The installation owner i.e gas or oil company will receive the account. N.B. The building owner is to sign the plan and relevant application forms.	1,152.02	1,313.30	y	1,220.00	1,390.80
2.3	Clearing of Fire Hazard	per premises cleared		as per tender price	as per tender price	y	as per tender price	as per tender price
2.4	Fire Hazard clearance fee	on each occasion on which a contractor must be engaged	This fee is charged when an inspector is required to meet with a contractor on site. The fee covers any further meetings with that contractor and is not to be charged for each meeting. It is to be charged per Erf except where multiple Erven are adjacent to one another and the same contractor is being used to do work on all erven. This fee only applies where a fire hazard is being cleared in terms of the Community Fire Safety By-law.	342.98	391.00	y	362.02	412.70
2.5	Fire safety re-inspection fee	for each reinspection required	Except in the case of 2.1 and 2.2 this fee is charged on the occasion of the second re-inspection i.e. the initial inspection determines that a contravention has taken place, a Notice is served giving a time period for compliance. A re-inspection takes place and the problem has not been rectified. Final completion - premises is inspected for compliance in terms of approved plans, found to be non compliant warranting a further re-inspection. Irrespective of any law enforcement action, this fee is to be charged on the occasion of the next re-inspection.	342.98	391.00	y	362.02	412.70

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2.6	Flammable substance certificate	15 minutes or part thereof per flammable gas installation, flammable liquid store, under or above ground tank installation	Application for a flammable substance certificate must be made by the building owner, owner's representative, management company, body corporate etc. The certificate must be issued to the applicant. A flammable substance certificate will be issued for each installation and not the number of users should there be multiple users from the same installation. Where a flammable substance certificate is re-issued the account is to be rendered to the building owner, owner's representative, management company, body corporate etc.	227.98	259.90	y	241.23	275.00
2.7	Site inspection of LPGas, underground tank and aboveground tank installations if not part of 2.2 above	per 15 minutes or part thereof	This fee is charged where a request is received to inspect an LP Gas, underground and aboveground tank installation. The account is to be rendered to the requester.	227.98	259.90	y	241.23	275.00
2.8	Pressure test if not part of 2.2 above	per 15 minutes or part thereof	This fee is charged where a request is received to pressure test an LP Gas, underground and aboveground tank installation which is not part of the plan scrutiny process e.g. where a section of pipework is replaced but the installation does not change in any way. The account is to be rendered to the installation owner.	227.98	259.90	y	241.23	275.00
2.9	Dangerous Goods Certificate	per 15 minutes or part thereof, per vehicle/tank/trailer	National department of Transport	227.98	259.90	y	241.23	275.00
2.10	Population Certificate	per 15 minutes or part thereof, per premises	This fee is to be charged where a premises is required to have a population certificate. The account is to be rendered to the premises owner with clear indication of the service receiver.	227.98	259.90	y	241.23	275.00
2.11	Building Inspections (fire safety audit over and above normal fire safety inspection eg inspection to obtain or maintain NOSA rating, certification of compliance for international hotels)	per 15 minutes or part thereof	This fee is charged where a fire inspector is requested to perform an inspection over and above the normal fire safety inspection.	227.98	259.90	y	241.23	275.00
2.12	Investigation of flammable liquid or gas leaks	per 15 minutes or part thereof, other than operational call outs per hour	This fee is to be charged where the investigation does not form part of an emergency incident. The account is to be rendered to the premises owner with clear indication of the service receiver.	687.98	784.30	y	729.04	831.10

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2.13	Inspection of premises selling or storing fireworks	per 15 minutes or part thereof	This fee is charged where a request is received to inspect a premises for suitability of selling and storing of fireworks. The account is to be rendered to the premises owner with clear indication of the service receiver.	227.98	259.90	y	240.96	274.70
2.14	Inspection of a site for a fireworks display	per 15 minutes or part thereof	This fee is charged where a request is received for a public fireworks display. The account is to be rendered to the premises owner with clear indication of the service receiver.	227.98	259.90	y	241.23	275.00
2.15	Business Licences	per 15 minute or part thereof	This fee is to be charged when a premise/mobile unit is required to have a Business license (mobile units and hawkers excluded)	227.98	259.90	y	241.23	275.00
2.16	Burning Permits	per 15 minute or part thereof	This fee is to be charged when an open burning permit is requested.	227.98	259.90	y	241.23	275.00
2.17	Fire Investigations	per 15 minute or part thereof	This fee is to be charged when an independent request for a fire investigation is required and does not form part of any in service request.	227.98	259.90	y	241.23	275.00
3	STANDBY AND NON-EMERGENCY SERVICES							
3.1	Safety patrol only			charges as for incident group 3 in 1.1 and 1.2 above dependent on vehicles and staff utilised	charges as for incident group 3 in 1.1 and 1.2 above dependent on vehicles and staff utilised	y	charges as for incident group 3 in 1.1 and 1.2 above dependent on vehicles and staff utilised	charges as for incident group 3 in 1.1 and 1.2 above dependent on vehicles and staff utilised

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3.2	Operating at a standby or non-emergency service			charges as for incident group 4 in 1.1 and 1.2 above dependent on vehicles and staff utilised plus the cost of any materials and consumables as provided for in 1.3 and external services as provided for in 1.4	charges as for incident group 4 in 1.1 and 1.2 above dependent on vehicles and staff utilised plus the cost of any materials and consumables as provided for in 1.3 and external services as provided for in 1.4	y	charges as for incident group 4 in 1.1 and 1.2 above dependent on vehicles and staff utilised plus the cost of any materials and consumables as provided for in 1.3 and external services as provided for in 1.4	charges as for incident group 4 in 1.1 and 1.2 above dependent on vehicles and staff utilised plus the cost of any materials and consumables as provided for in 1.3 and external services as provided for in 1.4
	Standby services will only be undertaken provided that :							
	1. The exigencies of the service permits the rendering of the service,							
	2. No front line vehicles, equipment or staff are utilised,							
	3. The service is requested in writing at least seventy-two hours in advance							
	4. The person requesting the service provides written proof of any authorities which may be required,							
	5. The person requesting the assistance provides and signs any indemnities which may be required,							
	6. On the understanding that the standby service may be cancelled or withdrawn at anytime.							
4	ADMINISTRATIVE CHARGES							
4.1	Fire alarm monitoring fee	per annum for each alarm monitoring		1,152.02	1,313.30	y	1,220.00	1,390.80

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4.2	Fire account re-investigation fee	per incident investigated and ownership confirmed		745.96	850.40	y	790.00	900.60
4.3	Telephone activated alarm monitoring fee (domestic type unit)	per annum per each telephone activated alarm monitored		332.98	379.60	y	352.98	402.40
5	TECHNICAL FIRE TRAINING COURSES							
5.1	Fire Service Courses							
5.1.1	Technical Fire Training Courses	per candidate per day	Where a course is offered on a modular basis the cost per candidate shall be proportional to the number of modules attempted	115.00	131.10	y	122.02	139.10
5.2	Courses for Industry							
5.2.1	All Industrial Fire Courses	per candidate per day		867.98	989.50	y	919.04	1,047.70
5.2.2	Unscheduled courses and lectures	per course/lecture per hour		420.00	478.80	y	445.00	507.30
5.3	Courses for other Municipal Services							
5.3.1.	Firefighter One	per course		5,932.98	6,763.60	y	6,282.98	7,162.60
5.3.2.	Firefighter One Challenge	per candidate per day		222.02	253.10	y	235.00	267.90
5.3.3.	Firefighter Two	per candidate per month		2,225.00	2,536.50	y	2,355.96	2,685.80
5.3.4	Firefighter Two Challenge	per candidate per day		222.02	253.10	y	235.00	267.90
5.3.5	Hazmat Operations	per candidate per month		1,110.00	1,265.40	y	1,175.00	1,339.50
5.3.6	Hazmat Awareness	per candidate per month		1,110.00	1,265.40	y	1,175.00	1,339.50
6	EXEMPTIONS / CONCESSIONS							
6.1	The Chief Fire Officer in consultation with the Executive Director: Safety and Security, may agree not to charge for attendance charges where the Fire & Rescue Service turns out in response to a false alarm, provided that the following criteria was met:							

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	1. It is established by the Chief Fire Officer that the alarm was given in good faith.							
	2. The alarm was activated by faulty mechanism.							
	3. The service was not involved in any detailed investigation as to the cause of the false alarm.							
	4. In the opinion of the Chief Fire Officer the faulty activation of the alarm was not due to inadequate or lack of timeous steps to remedy any defect in the alarm system.							
	The Chief Fire Officer in consultation with the Executive Director: Safety and Security, may agree not to charge for the attendance charges for fires which are out on arrival provided that no fire fighting or other operational service is rendered.							
6.2	The Chief Fire Officer in consultation with the Executive Director: Safety and Security, may agree to make concessions to charges up to 25% provided the following criteria were met:							
	6.2.1 Where a fire is detected by an approved fire detection system and the alarm is transmitted to the Fire Service promptly.							
	6.2.2 Where a fire is prevented from spreading or is extinguished by an approved fixed fire fighting system.							
	The above reductions will only be permitted where no unsafe conditions or practises exist on the premises in question and provided that the system and equipment have been maintained to the satisfaction of the Chief Fire Officer.							

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6.3	The Executive Director: Safety and Security may on the recommendation of the Chief Fire Officer make concessions to attendance and operational charges by up to 80% where a fire or related services have been rendered to <i>bona fida</i> charitable organisations. In formulating the recommendation, the Chief Fire Officer shall take into consideration the exigencies of the service at the time of the incident; the distance from the nearest available resources; the condition of the premises regarding fire fighting equipment, emergency exits and the management of fire hazards; the extent to which damage could not be prevented by the Fire & Rescue Service; the frequency of similar occurrences on the same premises or any other relevant factor.							
6.4	The Executive Director: Safety and Security may on the recommendation of the Chief Fire Officer make concessions to the attendance and operational charges by up to 50% where a fire or related services have been rendered to (1) a school which is classified as a Class A3 building in terms of Table 1 of SABS 0400-1990 "the Code of Practice for the Application of the National Building Regulations" <u>and</u> which is used as a place of learning for Grades 1 - 12 and (2) a place of Worship which is Classified as a Class A4 building in terms of Table 1 of SABS 0400 - 1990. In formulating the recommendation the Chief Fire Officer shall take into consideration the exigencies of the service at the time of the incident; the distance from the nearest available resources; the condition of the premises regarding firefighting equipment, emergency exits and the management of fire hazards; the extent to which damage could not be prevented by the Fire & Rescue Service;							

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	the frequency of similar occurrences on the same premises or any other relevant factor.							
6.5	The Executive Director: Safety and Security may on the recommendation of the Chief Fire Officer make concessions to the attendance and operational charges by up to 50% where a fire or related service has been rendered to the department (SANPark's), on condition that they apply for a reduction for services rendered and the attendance thereof, which relates to fire fighting service within the boundaries of the City of Cape Town. The Chief Fire Officer shall take into consideration the exigencies of the service at the time of the incident; the distance from the nearest available resources regarding firefighting equipment and the management of fire hazards; the extent to which damage could not be prevented by the Fire & Rescue Service; the frequency of similar occurrences on the same premises or any other relevant factor and that same Department (SANPark's) also considers the reduction of 50% on request by the City of Cape Town Fire & Rescue Service for similar fire fighting services rendered.							
6.6	The Chief Fire Officer in consultation with the Executive Director: Safety and Security consider a reduction of charges up to a maximum of 50% for all written applications.							
6.7	The Executive Director in consultation with the respective departmental heads may reduce all tariffs and fees as approved by Council for this Directorate up to a maximum of 50% of the actual amounts to be billed. All applications for such reduction to be submitted in writing to the office of the Executive Director: Safety and Security. All decisions made in terms of such authority to be reported to the Office of the City Manager.							

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6.8	The Executive Director: Safety and Security may on the recommendation of the Chief Fire Officer make concessions to the attendance and operational charges by up to 50% where a fire or related services have been rendered to registered FPA's on condition that they apply for reduction for services rendered and the attending Incident Commander confirms that the property has been maintained in accordance with the National Veld and Forest Fire Act, Act no 101 of 1998 (NVFFA). Owners of property where a veld fire could occur are obliged to take certain measures to prevent such fires and failing that, to miimise their effect. The reduction will only be considered once the Chief Fire Officer has confirmed registration and compliance to the Veld and Forest Act.							